



MOHAMED ABDELMAWLA ELSAYED

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Professional Summary

Talented and hard working with a deep passion for IT field. Over ten years in Information Technology. A great communicator with experience working successfully both in groups and individually. Highly motivated and extremely eager to learn .

Work History

01.2023 - Current

System administrator

ADQCC, Abu Dhabi Quality and Conformity Council - Abu Dhabi

- Install, configure, and maintain computer systems and servers
- Monitor system performance and ensure availability and reliability
- Perform regular system maintenance tasks, such as software updates, patches, and backups
- Troubleshoot hardware and software issues and provide timely resolution
- Manage user accounts, permissions, and access levels
- Implement and maintain security measures to protect systems and data
- Monitor network communication to ensure optimal performance and troubleshoot network connectivity problems
- Collaborate with other IT staff to ensure smooth integration and operation of systems
- Document system configurations, procedures, and troubleshooting steps.

03.2021 - 12.2022

System Administrator

LTI (Larsen & Toubro Infotech) - Abu Dhabi

06.2019 - 03.2021

System Administrator

Injazat Data Systems - Abu Dhabi

02.2018 - 06.2019

Desktop Support Engineer at Masdar City

Injazat Data Systems - Abu Dhabi

12.2013 - 02.2018

Desktop Support Engineer at Masdar City

Alpha Data - Abu Dhabi

06.2011 - 04.2013

Desktop Support Engineer

Zoom advertising - El Mahalla Al Kubra, Egypt

08.2010 - 06.2011

Helpdesk Agent

TE Data - Cairo, Egypt

Education

Bachelor of Arts, Philosophy, Faculty of Arts - Tanta, Egypt

Certifications

- Microsoft 365 Certified: Teams Administrator Associate - Certified 2021
- Azure Security Engineer Associate - Certified 2021
- Azure Administrator Associate - Certified 2021
- Azure Fundamentals - Certified 2021
- MCSE: Mobility - Certified 2018
- MCSA: Windows Server 2012 - Certified 2018
- MCSA: Windows 10 - Certified 2018
- Microsoft Certified IT Professional Enterprise Administrator (MCITP).
- Cisco Certified Network Associate (CCNA).
- ITIL v3 Foundation.
- Administering System Center Configuration Manager (SCCM) and Intune.

Skills

- Microsoft Certified IT Professional Enterprise Administrator (MCITP).
- Cisco Certified Network Associate (CCNA).
- ITIL v3 Foundation.
- Administering System Center Configuration Manager (SCCM) and Intune.
- VMware vSphere 6.7 / vCenter
- MCSE: Cloud Platform and Infrastructure
- Professional Skills
- Microsoft Azure
- Office 365
- Installing/Administering Windows server 2012/2016/2019
- Microsoft HyperV
- Active Directory / DHCP / DNS / GPO
- System Center Configuration Manager (SCCM) / Microsoft Intune
- Microsoft Exchange 2010/2013 /2016/2019
- Storage Concepts/Technologies
- Quick learner and eager to learn more.
- Ability to take on challenging roles.
- Ability of working under pressure.
- Good oral and communication skills
- Ability to work independently, as well as in groups.

Languages

English

Fluent

Arabic

Native